**Leo & Loona: General Terms & Conditions**

1. **Waivers and Age Requirements**
   * All participants must have a valid waiver signed by an adult (18+).
2. **Health and Safety**
   * Participants (or their parent/guardian) acknowledge that activities may involve risk of injury.
   * Leo & Loona does not assess participants’ physical condition; individuals are responsible for self-evaluation.
   * Pregnant women are advised not to participate in physical activities.
   * Children aged 18 and under must be supervised by an adult on the premises, 6 and under must be accompanied by an adult at all times.
   * Failure to comply with staff instructions or posted rules may result in expulsion.
   * Management reserves the right to refuse entry for safety or other concerns.
3. **Liability and Compliance**
   * Leo & Loona is not liable for injuries resulting from a participant’s failure to follow facility and activity rules.
   * Participants must adhere to all safety guidelines; the venue takes no responsibility for children left unsupervised.
4. **Tickets, Arrival, and Attire**
   * No extensions for late arrivals.
   * Tickets are non-transferable and non-refundable.
   * Participants must wear the correct wristband (if provided).
   * Socks are required in the activity areas.
   * Lost or damaged tickets/items remain the guest’s responsibility; replacements are not provided.
5. **Food and Beverages**
   * No outside food or drinks allowed inside Leo & Loona.
   * No food or drinks are permitted in the activity areas.
6. **Lost Items and Property**
   * The venue is not responsible for lost, stolen, or damaged possessions.
   * Items dropped in foam pits or similar attractions may be retrieved according to the cleaning schedule.
7. **Operating Hours and Prices**
   * Operating hours and prices may change without notice.
8. **Behavioral Expectations**
   * Inappropriate language, aggressive behavior, or harassment of guests or staff is strictly prohibited and may result in expulsion.
   * Participants must follow staff instructions at all times to ensure a safe and pleasant environment for everyone.
9. **Additional Conditions**
   * Other terms and conditions may apply as necessary.